

BonoTrades Privacy Policy

Effective Date: May 9, 2026

Brand / Business Name: BonoTrades

Platforms: Whop, Discord, and official BonoTrades platforms

Support Contact	For privacy-related questions, open a support ticket inside the official BonoTrades Discord server, or contact Whop / BonoTrades through Whop. BonoTrades does not currently provide a separate support email address.
Purpose	This Privacy Policy explains what information may be collected, how it may be used, how third-party platforms may process data, and how members can contact support about privacy matters.

1. Introduction

BonoTrades respects the privacy of its members, customers, and community participants. This Privacy Policy explains how BonoTrades may collect, use, store, share, and protect information when you purchase, subscribe to, join, access, or use BonoTrades through Whop, Discord, or any other official BonoTrades platform.

By purchasing, subscribing to, joining, accessing, or using BonoTrades, you agree to the practices described in this Privacy Policy. If you do not agree with this Privacy Policy, do not purchase, subscribe to, access, or use BonoTrades.

2. Information BonoTrades May Collect

BonoTrades may collect or access information that you provide directly, information created through your use of the community, and information made available through third-party platforms such as Whop or Discord.

Information may include:

- Name, username, Discord username, Discord ID, and profile information made available through Discord or Whop.
- Email address, purchase status, subscription status, payment confirmation, billing status, renewal status, cancellation status, refund status, and dispute status made available through Whop.
- Messages, support tickets, reviews, testimonials, feedback, screenshots, payout proof, certificates, or other materials you voluntarily submit.
- Discord roles, access status, channel activity, moderation history, rule violations, and community participation records.
- Technical or usage-related information made available by Whop, Discord, or other platforms, such as access logs, timestamps, device or account-related metadata, and platform activity where available.

3. Payment Information

BonoTrades does not directly collect, process, view, or store full credit card numbers, debit card numbers, bank account details, or complete payment card information.

Payments are processed through Whop and/or its payment processors. BonoTrades may be able to view limited transaction-related information through Whop, such as customer name, username, email address, purchase confirmation, subscription status, payment status, refund status, dispute status, and access status.

Any payment information handled by Whop or its payment processors is subject to their own privacy policies, terms, security practices, and data processing procedures.

4. How BonoTrades Uses Information

BonoTrades may use collected or available information for legitimate business, operational, support, security, and enforcement purposes, including to:

- Provide, manage, and verify access to paid products, premium Discord channels, courses, signals, live sessions, and community resources.
- Manage Discord roles, membership access, onboarding, support tickets, and community participation.
- Respond to questions, support requests, account issues, billing issues, and access problems.
- Operate, improve, update, and protect BonoTrades services, content, courses, community structure, and user experience.
- Send or post important updates, announcements, policy changes, access information, community notices, or product-related communications.
- Enforce the Terms of Service, Refund Policy, EULA, community rules, intellectual property rights, and access restrictions.
- Investigate refund abuse, chargebacks, payment disputes, account sharing, impersonation, scams, leaks, redistribution, signal mirroring, harassment, or other rule violations.
- Provide evidence to Whop, Discord, payment processors, dispute systems, legal representatives, or other relevant parties where necessary to protect BonoTrades, its members, its staff, its community, or its intellectual property.

5. Discord and Community Data

Because BonoTrades operates partly through Discord, community activity may be reviewed or processed for moderation, support, access control, security, and enforcement purposes.

When you join or participate in the BonoTrades Discord server, BonoTrades staff or moderators may review Discord usernames, Discord IDs, roles, messages, support ticket messages, channel activity, screenshots, evidence submitted in tickets, moderation history, and access status.

Discord messages and support tickets are not considered private communications with a professional adviser. Do not submit sensitive personal information, passwords, broker logins, payment card information, private keys, seed phrases, or confidential financial information through Discord.

6. Third-Party Platforms

BonoTrades may rely on third-party platforms and services to operate its business, including Whop, Discord, payment processors, TradingView, Tradovate, Notion, social media platforms, analytics tools, livestream tools, file storage tools, and other services used to deliver, manage, or improve BonoTrades.

These third-party platforms may collect, process, store, and use your information according to their own terms, privacy policies, security practices, and legal obligations. BonoTrades does not control how

third-party platforms independently process user information.

You should review the privacy policies and terms of any third-party platforms you use in connection with BonoTrades.

7. Sharing of Information

BonoTrades does not sell your personal information.

BonoTrades may share or disclose information when reasonably necessary for business, operational, support, security, legal, or enforcement purposes, including with:

- Whop, Discord, payment processors, and other service providers used to operate BonoTrades.
- BonoTrades staff, moderators, contractors, or representatives who need access to perform support, moderation, operational, or enforcement duties.
- Payment processors, dispute systems, Whop, or relevant platforms in connection with refunds, chargebacks, fraud prevention, access disputes, or payment disputes.
- Legal, accounting, compliance, or professional advisers where necessary.
- Law enforcement, regulators, courts, government authorities, or other parties where required by law or where BonoTrades reasonably believes disclosure is necessary to protect rights, safety, users, staff, intellectual property, or the community.

8. Testimonials, Reviews, and Member Submissions

If you voluntarily submit a testimonial, review, screenshot, payout proof, evaluation certificate, trading result, message, feedback, or other content to BonoTrades, you allow BonoTrades to use that material for educational, promotional, community, or marketing purposes, unless you clearly request otherwise in writing through a Discord support ticket or through Whop.

BonoTrades may crop, edit, blur, anonymise, or format submitted materials where appropriate, including to remove sensitive personal information or improve presentation. BonoTrades will not intentionally misrepresent submitted materials.

9. Data Retention

BonoTrades may retain information for as long as reasonably necessary to provide services, manage access, support members, operate the community, maintain business records, resolve disputes, enforce policies, protect intellectual property, investigate abuse, comply with legal obligations, and defend against refund disputes, chargebacks, or other claims.

BonoTrades is not required to delete information where retention is reasonably necessary for legal, security, operational, dispute-resolution, accounting, tax, fraud-prevention, or enforcement purposes.

10. Security

BonoTrades takes reasonable steps to protect information available to it. However, no online platform, payment system, Discord server, or digital service can be guaranteed to be completely secure.

You are responsible for protecting your own accounts, passwords, devices, Discord account, Whop account, broker accounts, trading platforms, and personal information.

You should never share passwords, private keys, seed phrases, broker logins, account credentials, full payment details, or sensitive personal information with anyone claiming to represent BonoTrades. BonoTrades staff will never ask for private keys, seed phrases, broker passwords, or full payment card information.

11. User Rights and Privacy Requests

Depending on your location and applicable law, you may have rights regarding your personal information, such as requesting access, correction, deletion, restriction, objection, portability, or withdrawal of consent where applicable.

To make a privacy-related request, open a support ticket inside the official BonoTrades Discord server or contact Whop / BonoTrades through Whop. BonoTrades may need to verify your identity or membership status before responding to a request.

Some information may be controlled by Whop, Discord, payment processors, or other third-party platforms. For requests involving data controlled by those platforms, you may need to contact the relevant platform directly.

12. Age Requirement

BonoTrades is intended for users who are at least 18 years old, or the age of majority in their jurisdiction, whichever is higher.

BonoTrades does not knowingly collect personal information from minors. If BonoTrades becomes aware that a minor has accessed paid products or submitted personal information, BonoTrades may remove access and take appropriate action.

13. International Users

BonoTrades may be accessed by users in different countries. By using BonoTrades, you understand that your information may be processed, stored, or transferred in different countries depending on the platforms and service providers involved, including Whop, Discord, payment processors, and other third-party services.

Data protection laws may differ between jurisdictions. By using BonoTrades, you acknowledge that information may be handled according to the laws and policies applicable to the relevant platforms and service providers.

14. Changes to This Privacy Policy

BonoTrades may update this Privacy Policy from time to time. Updated versions may be posted on Whop, Discord, the BonoTrades website, or another official BonoTrades platform.

Continued use of BonoTrades after an updated Privacy Policy is posted means you accept the updated Privacy Policy.

15. Contact

For privacy-related questions, access requests, correction requests, deletion requests, or other privacy matters, open a support ticket inside the official BonoTrades Discord server or contact Whop / BonoTrades through Whop.

BonoTrades does not currently provide a separate support email address. Do not contact unofficial accounts or impersonators for privacy, billing, payment, or access issues.

16. Important Legal Note

This Privacy Policy is intended to describe BonoTrades privacy practices in clear business terms. It does not replace professional legal advice. BonoTrades may update this document as its services, platforms, legal requirements, or business operations change.