

BonoTrades Return Policy

Effective Date: May 9, 2026

Brand / Business Name: BonoTrades

Platform: Whop, Discord, and official BonoTrades platforms

All payments are final. BonoTrades is a digital-access product. No refunds are provided after access is granted, except for confirmed accidental duplicate charges, payment processor errors, or where required by applicable law.

1. Overview

This Return Policy applies to all purchases, subscriptions, memberships, digital products, Discord access, premium channels, courses, trading education, signals, market commentary, live sessions, resources, and other materials offered by BonoTrades through Whop, Discord, or any official BonoTrades platform.

BonoTrades provides digital products and digital access. There are no physical goods to return. For this reason, this policy is focused on refunds, billing errors, access issues, and final-sale terms for digital products.

2. All Payments Are Final

Unless otherwise required by applicable law, all payments made to BonoTrades are final and non-refundable once access has been granted.

By purchasing, subscribing, or joining BonoTrades, you acknowledge that you are receiving immediate access to digital content, private community areas, premium materials, trade ideas, market analysis, signals, education, resources, or live-session access. Once access is provided, the product is considered delivered.

3. No Refunds After Access Is Granted

BonoTrades does not offer refunds after a member has received access to the product, Discord server, premium channels, educational materials, course content, signals, trade alerts, live sessions, or any other digital resources.

This applies whether or not you fully use the content, whether or not you remain active in the community, and whether or not you achieve the trading outcome you wanted.

4. Limited Refund Exception: Accidental Duplicate Charge

The only standard refund exception is an accidental duplicate charge or clear payment processor error.

A duplicate charge means you were unintentionally charged more than once for the same product, same billing period, or same purchase due to a billing or payment-processing error.

If this happens, you should contact Whop support or contact BonoTrades through Whop as soon as possible. You may also open a support ticket inside the official BonoTrades Discord server if you have access.

5. Examples of Non-Refundable Situations

Refunds will not be issued for any of the following situations:

- You accessed the premium Discord or premium materials and then requested a refund.
- You changed your mind after purchase.
- You forgot to cancel your subscription before renewal.

- You did not use the product after purchasing.
- You did not have enough time to participate in the community.
- You did not watch the lessons, attend live sessions, or use the resources.
- You lost money while trading.
- You failed a funded account evaluation or prop firm challenge.
- You did not achieve your desired trading results.
- You disagreed with a trade idea, signal, market bias, analysis, or educational concept.
- You misunderstood the nature of the product after access was already granted.
- You were removed for violating community rules, Terms of Service, intellectual property rules, or anti-redistribution policies.
- You attempted to copy, mirror, leak, resell, redistribute, or misuse BonoTrades content.

6. Subscription Cancellations

If your purchase is a recurring subscription, you are responsible for cancelling before your next billing date if you no longer wish to continue.

Cancelling a subscription stops future billing where supported by Whop, but it does not automatically refund past payments, current billing periods, or renewals that have already been processed.

Failure to cancel on time does not qualify for a refund. Members are responsible for managing their own subscriptions through Whop or the payment platform used at checkout.

7. Digital Access and Immediate Delivery

BonoTrades products are delivered digitally. Access may be granted through Whop, Discord, premium roles, private channels, course modules, posts, files, videos, signal channels, live sessions, or other online resources.

Because digital products can be viewed, consumed, copied, screenshotted, recorded, or used immediately after access is granted, BonoTrades treats access as completed delivery.

8. Access Issues

If you paid but cannot access the product due to a technical issue, you should contact Whop support, contact BonoTrades through Whop, or open a Discord support ticket if possible.

BonoTrades will make reasonable efforts to help resolve legitimate access issues. A temporary access issue does not automatically entitle you to a refund if the issue can be resolved and access can be provided.

9. Chargebacks and Payment Disputes

You agree to contact Whop support, contact BonoTrades through Whop, or open a Discord support ticket before opening a chargeback, payment dispute, or external claim.

Fraudulent, abusive, or bad-faith chargebacks may result in immediate removal from BonoTrades, termination of access, permanent ban from future products, and submission of evidence to Whop, payment processors, banks, or dispute systems.

Evidence may include proof of purchase, product access records, Discord role/access logs, support tickets, messages, screenshots, community activity, viewed materials, policy documents, and acceptance of the Terms of Service, Return Policy, Privacy Policy, or EULA.

10. Removal for Rule Violations

BonoTrades reserves the right to remove, restrict, suspend, or ban any member who violates community rules, Terms of Service, intellectual property rules, signal redistribution rules, account-sharing restrictions, or other BonoTrades policies.

If you are removed for violating rules or abusing the community, you are not entitled to a refund.

11. No Financial Outcome Refunds

BonoTrades does not provide refunds based on trading performance, market outcomes, prop firm results, payout results, account losses, missed trades, execution errors, emotional decisions, or personal financial results.

All trading decisions are your own responsibility. BonoTrades content is for educational and informational purposes only and is not financial advice.

12. Refund Request Process

If you believe you were accidentally double-charged or affected by a payment processor error, contact Whop support or contact BonoTrades through Whop. If you have Discord access, you may also open a support ticket inside the official BonoTrades Discord server.

BonoTrades may request information to verify the issue, including transaction details, proof of payment, account information, screenshots, or relevant billing records. Refund approval is not guaranteed unless the issue is confirmed as a duplicate charge, payment processor error, or another refund situation required by applicable law.

13. Policy Changes

BonoTrades may update this Return Policy at any time. Updated policies may be posted on Whop, Discord, the BonoTrades website, or another official BonoTrades platform.

Continued use of BonoTrades after updates are posted means you accept the updated Return Policy.

14. Contact

For return, refund, billing, or access-related questions, contact Whop support, contact BonoTrades through Whop, or open a support ticket inside the official BonoTrades Discord server.

BonoTrades does not currently provide a separate support email address. Do not send payment information, passwords, private keys, seed phrases, broker logins, or sensitive personal data through Discord messages.